

# Fact Sheets

OVERVIEW

September 2010

This series of fact sheets has been developed in response to information and feedback received during the course of the 2010 'Connections Project'. These fact sheets detail some of the interesting findings of the information gathered and it is anticipated that they will be informative not only to clients, but also to the public and Association staff alike.

The fact sheets are available in a variety of print accessible formats and languages upon request. The information contained will be systematically included in Association mail outs, publications, and the website.

**This fact sheet series includes the following topics:**

- 1. Library Services**
- 2. Regional Community Matters**
- 3. Children and Youth**
- 4. Post-secondary Education and Employment**
- 5. Engagement and Communication**
- 6. Engagement of Aboriginal People and Communities**
- 7. Engagement of Culturally and Linguistically Diverse People**
- 8. How to Give Feedback – Compliment or Complaint**
- 9. Aids and Equipment**
- 10. Your Comments**